

ACTIVECARE AMS FOR WORKDAY

Effortless Management. Expert Care.

What is ActiveCare?

Expert Application Management Service (AMS) for Workday post-production. This flexible service provides wide-spread Workday support to ensure your system runs smoothly, adapts to changes, and stays aligned with your business goals. With ActiveCare handling the details, you can concentrate on your core priorities.

Why Choose ActiveCare?

Flexible Packages

Choose from our options of pre-paid hours buckets, on-demand hours, and fixed fee contracts to match your business needs.

Expert Support

Our highly experienced team is ready to adapt swiftly, ensuring minimal disruption and a proactive approach to every challenge.

Transformative Growth

Our service is backed by Okorio's commitment to ongoing innovation to maximize your Workday investment and sustain your digital evolution across the many platforms we support.

Our Service:

Ticketing: Open a ticket with our team for help. Our structured ticketing system is backed by Service Level Agreements (SLAs) for efficient issue resolution and clear response timelines.

Support : You may feel like there is a lot going on. Luckily, we support the most common post-production requests and more:

- Troubleshooting issues and errors
- Knowledge transfer on system tasks and solutions
- Developing new configuration
- Bi-annual Workday updates
- Year-end processes such as W2 and Tax Reporting, open enrollment, performance reviews, and compensation reviews

Partnership:

You won't be on your own. We will provide you with a dedicated Customer Success Manager (CSM) as your primary point of contact. They will help guide you to solutions as challenges arise and roadmap future enhancements.

REACH OUT TO GET STARTED TODAY!

